

Active on the market since 1946, the CEPOVETT Group today designs and markets workwear, personal protective clothing, uniforms, image clothing, accessories, protective equipment and luggage.

The CEPOVETT Group aims to maintain its **leadership position** and is committed to medium-term growth in the European and international professional clothing markets.

This involves a strategy of growth and competitiveness:

- Build **customer loyalty** and develop **exports**.
- Developing **virtuous solutions** for textile products.
- Develop **customised services** for professionals
- Efficient organisation and developing **customers' digital autonomy**.
- **Involve employees and suppliers**.
- Comply with applicable **regulations and requirements**.

Issues	Areas for progress
Operational performance	Ensuring the Group's performance / processes
CSR	Ensuring implementation of and compliance with our CSR policy, including ISO 14001 Support energy and resource conservation
Customer satisfaction	Controlling product quality and delivery times
	Meeting the expectations of our customers

To implement this policy, the Executive Committee **oversees the company's various processes**.

Department managers are responsible for implementing the various processes, **continuous improvement and efficiency**, taking into account **risks and opportunities**, with a view to achieving the **expected results**.

**Policy and objectives** are defined on the basis of **external and internal issues** and the needs of **interested parties**. They are updated and reviewed during the management review.

I entrust to the Group Quality Managers the responsibility for the **evolution, the continuous improvement, the effectiveness** of the ISO9001/14001 requirements necessary to **satisfy the customer and the relevant interested parties**, as well as the necessary authority to do so. I undertake to provide the necessary human and material **resources** as far as possible.

I'm counting on all our **employees to get involved in our approach**, so that we can consolidate our position as market leader in our sector.

AT Gleizé, 27/09/22  
CEO. N. SANDJIAN